## KARABI SOFTWARE



# **Case Study for Saral Survey**

# What they do?

Our Client is one of the leading Agri Business Survey Company who manage information, analyses, communication and e-commerce in the Indian Agri Business Sector

### Pre CloZ-i Scenario Manual Process

To get all these information they send their field officers to the remotest part of India for collecting the details from the different states. All these information get collected on paper based from. After collecting all those information, (i.e. almost 20 days) they come back to the office submit the entire report.

#### **Pain Points**

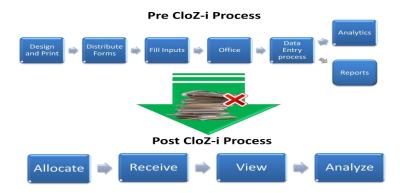
The process what client was following, where facing lot of problems:

- Effort duplication
- Poor Data quality
- Delay in customer data
- Communication delay
- Human Error
- Resource tracking & monitoring
- Data Entry
- Data Loss

- Delay in report
- Billing error
- Poor Analysis
- Manual process

## **Our Solution**

Our solution has automated their end to end process starting from the form creation till report submission. CloZ-i has given them huge benefit in terms of productivity and monetary also.





#### **Benefits**

- Increased productivity by 80%
- 40% reduction on value added activities
- Real Time Data
- 360° view of operation
- Eliminating data loss.
- Immediate report generation.
- High quality of data.
- 80% reduction of back office.
- No communication delay.
- 32% reduction in communication cost.
- No data entry
- Billing reconciliation in same day
- Instant data from field.
- Auto Process in real time.
- No Paper form maintenance.
- Prompt decision.
- Proper report.
- Reduction in their